



# Superb Glow

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Cleaning & Technical Services, LLC

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# Our Objective

Integrity



Accountability

Cooperation

Efficiency

Process Knowledge

You

Excellence

Sincere



Ethics

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Motivation

Quick

# About Us

## Who we are?

- Dedicated crew with sincere efforts, intelligent direction, skillful execution, and most importantly the vision to see obstacles as opportunities.
  - We are a professional Company who provides his clients with high quality and creative facilities solutions.
  - Provides predictive and breakdown maintenance of high caliber and reliability.
  - The company specializes in maintaining and managing facilities of residential and commercial buildings.
  - We will always ensure our customer is satisfied , offered the most competitive price in the industry for our services , excellent in our service via continuously improving our processes and recruit, retain and grow our employees via training and offering them the right compensation for the right skill and attitude.
- In everything we do, you'll see how we have earned a reputation for integrity and high levels of performance. We are dedicated to maintaining our reputation and keeping our clients happy.

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# Our Vision And Our Mission



Mission

We strive to provide exceptional performance for our clients by achieving superior levels of customer satisfaction, product quality, comprehensive scheduling and competitive pricing.



Vision

To be recognized as a reliable General Contractor in delivering high standard services and Turn – Key solution to the entire satisfaction of clients.



Core Values

- Leadership – act as a role model for other work colleagues
- Integrity – work with honesty and loyalty
- Collaboration – work as one team one family
- Quality – to deliver on highest standards to our customers

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# Infrastructure

<b>Company Name</b>	<b>Super Glow Cleaning &amp; Technical Services LLC</b>
General Manager	Syed Zeeshan Haider
Our Office	Main Office - Dubai
Customer Service	24/7
Personnel	Over 35 employees
Transport	Over 5 vehicles
Equipment	A wide range of operational equipment
Accommodation	Company provided staff accommodation facility
Insurers	ADNIC

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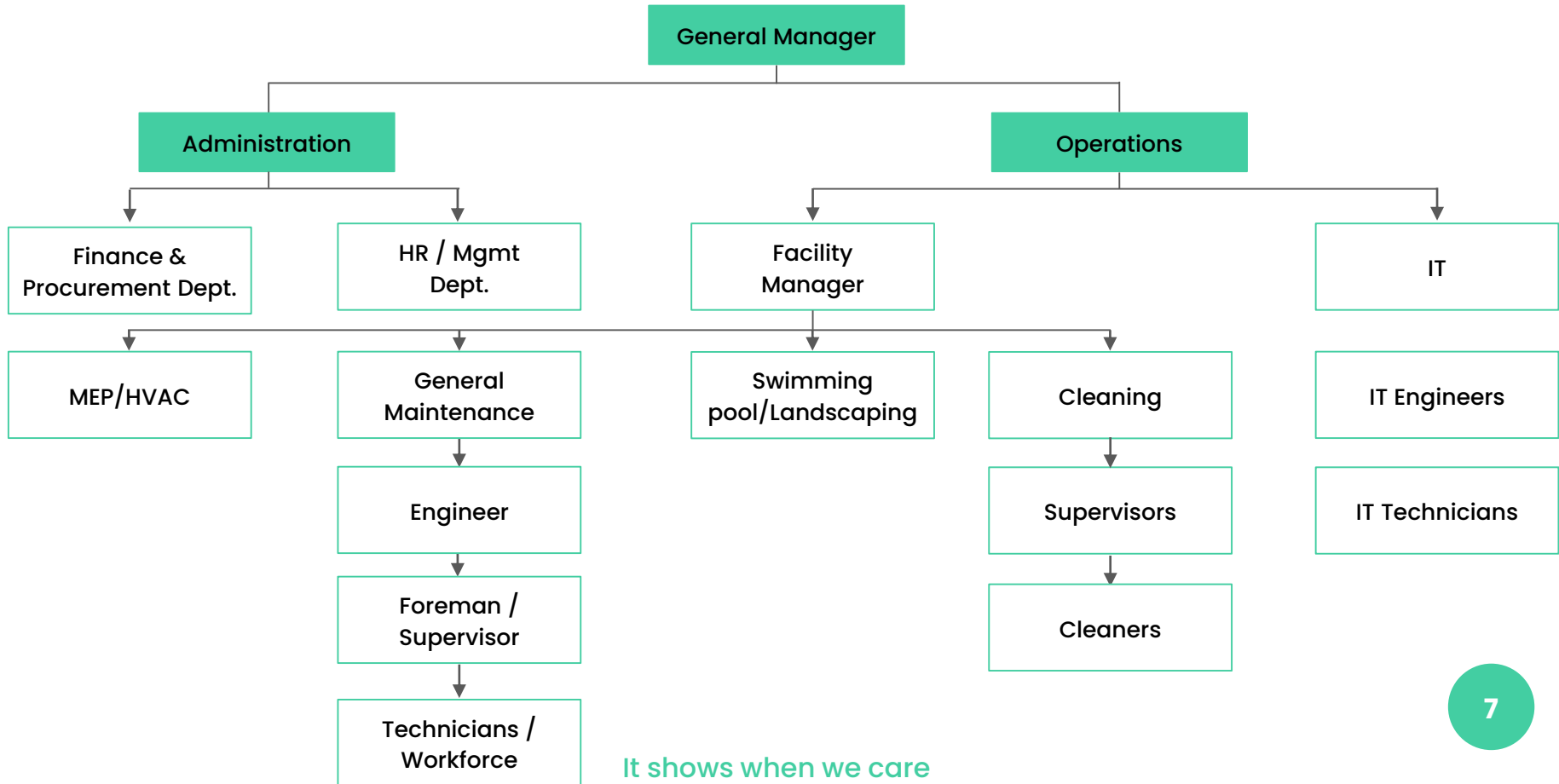


# Health & Safety

- Health & Safety is our 1st priority - NO MAJOR ACCIDENT REPORTED
- Zero Tolerance for accidents.
- Our Safety Code include:
  - Safety helmets
  - Overalls
  - Harnesses
  - Vests
  - Gloves
  - Shoes
  - First AID at every work site.

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# Organization Chart



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# Our Expertise

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## Hard FM Services

Interior & Fit out  
Mechanical  
Electrical  
Plumbing  
Masonry  
Glass & Aluminum  
AC Installation & Maintenance  
Carpentry  
Painting Services  
Wallpaper Fixing  
Information Technology (IT Works)  
Gate Barrier Maintenance  
Sliding door Maintenance

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## Soft FM Services

Building External Cleaning Services  
Building Offices Internal Cleaning Services  
Marble & Granite Restoration  
Floor Crystallization  
Building external Façade & Glass Cleaning  
Street cleaning Services  
Sea Cleaning Services  
Construction & domestic waste management services  
Hard & Soft Landscaping  
Pest control  
Soft FM Services

# Interior Fit Out Work

- Space planning and concept design
- Capture the client's vision and transform into an interior design plan.
- Establish project time frames.
- Establish budget guidelines.
- Colors and material selection.
- Options are considered in floor and wall coverings, furniture, accessories, colors, materials, interior lighting, communications and audio-visual designs.
- Selections of all materials, colors, light-fixtures, art-work, etc.
- Project contracting. (Kitchen installation , Suspended ceilings, Shop construction, Renovations , Villas, Shops and Office fit out , Indoor and outdoor lighting)
- Procurement.
- Design documentation and blueprints.
- Undertake all authority approvals.
- Project management, construction, purchasing, supervision and coordinator of your entire project.
- Completion and project handing over.



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# Mechanical, Electrical & Plumbing Work

- Repair , Maintenance & replacement of mechanical & electrical equipment.
- Installation of distribution boards including circuit breakers, ELCB's & MCCB.
- Fixing all kind of ceiling lights , emergency lights , exit lights, focus lights & decorative lights.
- Pulling & termination of all kind of cables (Electrical , Control , communication , Fiber & Coaxial).
- Repair of water pumps & water heaters.
- Repair water leaks in the pipes.
- Repair and replacement of sanitary-ware fittings & piping.
- Providing solution on the drainage problems.



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# Masonry Work

- Block Wall Partition.
- Plastering.
- Tile Fixing.
- Marble Fixing.
- Concrete Flooring.
- Floor Grinding.
- Tile Grouting.
- Floor Polishing.
- Interlock. Road Repair

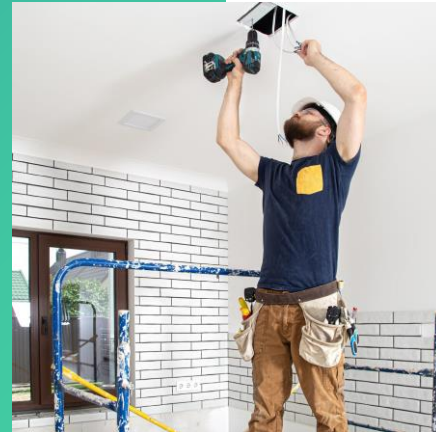


# Glass & Aluminum Works

- Aluminum & Glass frames for windows , Partition & doors.
- Fabrication & installation of glass panels as per required size & shape

# Air-conditioning System & Duct Cleaning Services

- Installation of AC units as per required capacity & type.
- Repair & Maintenance of all kind of AC units & repair / replacement of faulty spare parts.
- Cleaning of filters.
- Cleaning and checking of electrical component.
- Topping up of refrigerant gas.
- Belt replacement, lubrication and cleaning of drain lines.
- Changing compressor oil and filters if necessary.
- Minor touch-up and minor repairs to insulation.
- Air Duct Cleaning.
- Kitchen Duct Cleaning Service.
- One major annual service and three quarterly service of indoor and outdoor units as per contract.



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# Carpentry Works

- False Ceiling.
- Gypsum Ceiling.
- Gypsum & Wooden Partition.
- Furniture Maintenance.
- Wooden Doors.
- Lock System.

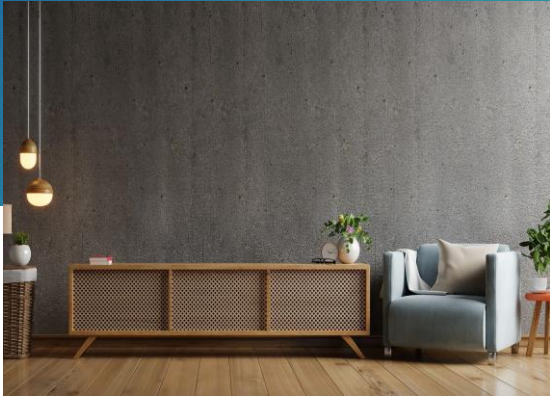


# Painting Works

- Wall & Ceiling Painting.
- Wooden door, Cabinets, Cupboard Painting.
- Window frames, AC wends/grill Painting.
- Furniture Polishing.

# Wall Paper Fixing Works

Whichever room you want to transform, We have wallpapers and murals that will create the atmosphere you want to achieve. In our contemporary wallpaper category you will find modern and classic floral, stripes, feathers, retro designs and a whole host of other sumptuous wallpapers that will bring your rooms to life effortlessly. We also offer a large range of quality children's wallpapers and murals for you to choose from, allowing you to create that perfect child's bedroom through all age ranges – birth to teens.



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# Internal & External Cleaning Service

- Building External Cleaning Services
- Building & Offices Internal Cleaning Services
- Marble & Granite Restoration
- Floor Crystallization
- Building external Façade & Glass Cleaning
- Street cleaning Services
- Sea Cleaning Services

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# Tailored Maintenance Service

- Proactive correction of incipient failure before they occur
- Extreme care and regular servicing by personnel for the purpose of maintaining equipment and facilities in satisfactory operating condition
- Systematic inspection

- Inspection Routine – Regular and rotational (bi-monthly) visits by inspection team to check and report the condition of the premise as per tenant satisfaction.
- On call complaints attended as per priority

- Clearance & Vacant Units – Regular maintenance of vacant units by a specialized team to make sure that the unit is in a ready to lease condition
- Turn around time – 7 to 10 working days

- Special team readily available for dealing with EMERGENCY cases.
- Equipment and spare parts readily available as stand by.

- Effective planning with alternatives and backup
- Feedbacks are implemented with immediate effect
- Process updates to bring in improvement

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# How WE make a difference

Extra Mile

SMS

Dedicated hotline number

Emergencies cases – separate team  
attending to such cases

Working round the clock - Fridays &  
holidays

Dedicated Project Managers assigned for  
our far off contract buildings

Computer Aided Facility Management –  
FOCUS

Signed service acknowledgement shared  
with the client

Detailed documentation – Service report,  
Inspection Report, Incident/Accident  
Report, Follow-ups

Monthly inspection of premise

No Compromise on the work ethics

Regular training imparted to staffs

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# Our Esteemed Clients

**DAMAC**  
LIVE THE LUXURY

شوروق  
**SHUROOQ**  
مركز تخصصي في صيانة السيارات  
Specialized Center for Vehicle Repairs

**ULTIMATE SHINE**  
Vehicle Appearance Specialist

ماجد الفطيم  
**MAJID AL FUTTAIM**

**Tanzifco**

**ISTANBUL**  
LIGHTING EQUIPMENT TRADING

الوفاق العقارية  
**al wifaq properties L.L.C**

**CFM**  
FACILITIES  
MANAGEMENT  
SERVICES LLC

**Advance Locksmith**

**FOURSQUARE**

**SQUARE  
YARDS**

**al wifaq**  
finance company

**NBAD**

**EJADAH**  
ASSET MANAGEMENT GROUP

**IDAMA**  
FACILITIES MANAGEMENT SOLUTIONS

**DUBAI  
PROPERTIES**

شرطة دبي  
**DUBAI POLICE**

بنك الإنقاذ الوطني  
**UNION NATIONAL BANK**  
the bank that cares

**HBL**  
حبيب بنك المحدود  
**HABIB BANK LIMITED**

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# Contact Us

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Log on to <http://www.superbglowcts.com>

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